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APPLICANT

Wesley C. Hand et al.

FILING DATE

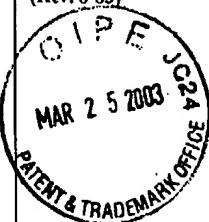
August 30, 2001

GROUP

2184

INFORMATION DISCLOSURE CITATION

(Use several sheets if necessary)



U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER							DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE*
TF	5	5	4	2	0	4	3	07/30/96	Cohen et al.			APR 09 2003
TF	6	0	7	4	4	2	6	07/13/00	Baumgartner et al.			GROUP, 1700
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												Technology Center 2100

FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER						DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION
		YES	NO									

OTHER DOCUMENTS (including Author, Title, Date, Pertinent Pages, Etc.)

	Copy of International Search Report for PCT/US02/27675
TF	Hammer Technologies: "Automated Regression Testing for IVR Applications", Hammer Technology Datasheets, January 2000, XP002219654 Retrieved from Internet.
TF	Empirix Contact Center Test Group: "Hammer IT. Call Center Telephony Testing System", EMPIRIX DATASHEETS, February 2001, XP002219655, Retrieved from the Internet.
Examiner	Date Considered: 5/29/04
TF	EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and considered. Include copy of this form with next communication to applicant.